**GP Triage Benchmarking**

**NATIONAL BENCHMARKING**

|  |  |
| --- | --- |
| **Practice Size** | **Range % of calls resolved in Triage**  |
| **0,000 – 4,999** | 14% |
| **5,000 – 9,999** | 17-50%  |
| **10,000+** | 20-42% |

**LOCAL BENCHMARKING**

|  |  |
| --- | --- |
| **Practice Size** | **Range % of calls resolved in Triage**  |
| **0,000 – 4,999** | 10-44% |
| **5,000 – 9,999** |  |
| **10,000+** | 16-72% |